

# aractech

Global Learning for Operational Leaders



LEADERSHIP AND MANAGEMENT

## The Effective Shift Team Leader

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# Course content

## Why Attend

### Course Introduction

This The Effective Shift Team Leader training course is specifically designed to enhance the skills and knowledge of Shift Team Leaders in the Exploration & Production, Oil, Gas, and Petrochemical industries. Shift Team Leaders play a crucial role as the key interface between line management and the workforce.

## Course Methodology

## Course Objectives

## Target Audience

# Course outline

## Detailed course outline

Day-by-day outline for The Effective Shift Team Leader.

### Day 1 - The Important Role of the Shift Team Leader

- Shift Team Leader: defining the role in critical operations
- Managing or Leading as a Team Leader
- Critical Power Bases: how to utilise these effectively
- Key characteristics of successful Shift Team Leaders
- Inspiring change and innovation for continuous improvement
- Achieving Shift Team Leader Excellence

### Day 2 - Solving Work Problems and Allocation of Resources

- Defining operational problems in the industry
- Technical problem-solving models and techniques
- Practical and effective decision-making processes
- Effective planning and time management of tasks
- Allocating resources effectively and efficiently
- Ensuring job enrichment and motivation with your team

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### Day 3 - Mastering Key Interpersonal skills and Hand Over Briefing

- Developing key interpersonal skills in the industry
- Overcoming communication barriers in the workplace
- Powerful communication and interpersonal techniques
- How to influence the outcome of your team's performance
- Conducting effective hand-over briefs for safe operation
- Managing conflict assertively with your team

### Day 4 - Leading and Managing your Team for Operational Success

- Factors for enhanced Team development
- Group dynamics in the oil, gas and petrochemical industry
- Team Role profile
- Operational problem solving & decision making
- Increasing team performance: ensuring a safe environment

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### Day 5 - Developing your Team for Increased Operational Performance

- Development options and planning
- Ways of Developing team members
- Workplace coaching: practical techniques
- Giving powerful feedback to increase performance
- Next Steps

# Seminar dates

## Available seminar dates

Live dates and pricing for The Effective Shift Team Leader generated from the course details page.

Date	Location	Format	Fee
15 - 19 June 2026	Vienna	Classroom	€2,975
20 - 24 July 2026	Barcelona	Classroom	€2,695
3 - 7 August 2026	Paris	Classroom	€3,150
7 - 11 September 2026	Frankfurt	Classroom	€2,275
12 - 16 October 2026	Barcelona	Classroom	€2,695
9 - 13 November 2026	Frankfurt	Classroom	€2,275
14 - 18 December 2026	Rome	Classroom	€2,975

**Live online option**

Online delivery is available at €1,250.