



SECURITY MANAGEMENT | SM-014

Security Guard Force Supervision

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Course content

Why Attend

Security officers are often the first line of protection and the face of the organisation. Supervisors determine whether guarding services are professional, alert and effective.

This Aractech course covers security officer roles, deployment and post orders, patrol management, supervision techniques, incident reporting, customer service, conflict management, training and performance management, and managing contracted guard services. Participants develop supervision tools.

Course Methodology

- Practical sessions
- Post order workshops
- Role plays
- Case studies
- Group discussions

Course Objectives

- Define security officer roles and post orders
- Plan deployment and patrols
- Supervise and motivate security teams
- Manage incidents and reporting
- Train and evaluate officers
- Manage contracted guarding services

Target Audience

- Security supervisors and team leaders
- Security managers

Course content

- Contract security managers
- Facilities managers

Course outline

Detailed course outline

Day-by-day outline for Security Guard Force Supervision.

Day 1 - Guard Force Roles

- 09:00-09:45 | Roles and responsibilities
- 09:45-10:30 | Legal powers
- 10:30-11:00 | Professional standards
- 11:00-11:30 | Coffee break
- 11:30-11:45 | Professional standards (continued)
- 11:45-12:30 | Customer service
- 12:30-14:00 | Exercise: Post order review

Day 2 - Deployment and Patrols

- 09:00-09:45 | Deployment planning
- 09:45-10:30 | Patrol techniques
- 10:30-11:00 | Technology support
- 11:00-11:30 | Coffee break
- 11:30-11:45 | Technology support (continued)
- 11:45-12:30 | Checkpoints
- 12:30-14:00 | Workshop: Deployment plan

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Day 3 - Supervision

- 09:00-09:45 | Supervisory skills
- 09:45-10:30 | Briefings
- 10:30-11:00 | Motivation
- 11:00-11:30 | Coffee break
- 11:30-11:45 | Motivation (continued)
- 11:45-12:30 | Discipline
- 12:30-14:00 | Role play: Supervisory conversation

Day 4 - Incidents and Conflict

- 09:00-09:45 | Incident handling
- 09:45-10:30 | Reporting
- 10:30-11:00 | Conflict management
- 11:00-11:30 | Coffee break
- 11:30-11:45 | Conflict management (continued)
- 11:45-12:30 | Emergencies
- 12:30-14:00 | Case study: Guard response

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Day 5 - Performance and Contracts

- 09:00-09:54 | Training
- 09:54-10:48 | Performance evaluation
- 10:48-11:00 | Contract management
- 11:00-11:30 | Coffee break
- 11:30-12:12 | Contract management (continued)
- 12:12-13:06 | KPIs
- 13:06-14:00 | Capstone: Supervision toolkit

Seminar dates

Available seminar dates

Live dates and pricing for Security Guard Force Supervision generated from the course details page.

Date	Location	Format	Fee
9 - 13 November 2026	Barcelona	Classroom	€2,815
14 - 18 December 2026	Frankfurt	Classroom	€1,875
18 - 22 January 2027	London	Classroom	€2,315
15 - 19 February 2027	Munich	Classroom	€3,225
15 - 19 March 2027	Barcelona	Classroom	€2,815
19 - 23 April 2027	Paris	Classroom	€3,825
17 - 21 May 2027	Frankfurt	Classroom	€1,875
21 - 25 June 2027	Barcelona	Classroom	€2,815
19 - 23 July 2027	Frankfurt	Classroom	€1,875
16 - 20 August 2027	London	Classroom	€2,315

Seminar dates

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Live dates and pricing for Security Guard Force Supervision generated from the course details page.

Date	Location	Format	Fee
20 - 24 September 2027	Munich	Classroom	€3,225
18 - 22 October 2027	Barcelona	Classroom	€2,815
15 - 19 November 2027	Paris	Classroom	€3,825
20 - 24 December 2027	Frankfurt	Classroom	€1,875
9 - 13 November 2026	Online / Live	Online / Live	€1,815
14 - 18 December 2026	Online / Live	Online / Live	€1,815
18 - 22 January 2027	Online / Live	Online / Live	€1,815
15 - 19 February 2027	Online / Live	Online / Live	€1,815
15 - 19 March 2027	Online / Live	Online / Live	€1,815
19 - 23 April 2027	Online / Live	Online / Live	€1,815

Seminar dates

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Date	Location	Format	Fee
17 - 21 May 2027	Online / Live	Online / Live	€1,815
21 - 25 June 2027	Online / Live	Online / Live	€1,815
19 - 23 July 2027	Online / Live	Online / Live	€1,815
16 - 20 August 2027	Online / Live	Online / Live	€1,815
20 - 24 September 2027	Online / Live	Online / Live	€1,815
18 - 22 October 2027	Online / Live	Online / Live	€1,815
15 - 19 November 2027	Online / Live	Online / Live	€1,815
20 - 24 December 2027	Online / Live	Online / Live	€1,815