aractech
Global Learning for Operational Leaders



BUSINESS CONTINUITY AND CRISIS MANAGEMENT | BCCM-039

Resilience Metrics and Continuity Programme Governance

Contact

+31 85 7444446
info@aractech.com
https://aractech.com

Address

Waarderweg 50, 2031 BP Haarlem - Netherlands.

aractech
Global Learning for Operational Leaders

Course content

Why Attend

Boards, regulators and auditors increasingly ask how resilient an organisation really is, and continuity managers need credible evidence to answer. Without clear governance and meaningful metrics, continuity programmes risk becoming compliance exercises that consume effort without demonstrating value or readiness.

This Resilience Metrics and Continuity Programme Governance training course shows how to govern a continuity programme effectively and how to measure and report resilience. Participants learn how to set programme scope, policy and governance structures, define roles and accountabilities, design performance and readiness indicators, conduct maturity assessments, manage audits and report to senior management and the board.

Course Methodology

• The course is practical and evidence-focused. Participants review sample policies and governance charters, design a metrics framework, conduct a maturity assessment of a case study programme and prepare a board resilience report. Group discussions share approaches to securing executive support.

Course Objectives

• Establish governance structures and policy for a continuity programme

• Define roles, accountabilities and committee responsibilities

• Align the programme with organisational strategy and risk appetite

• Design meaningful resilience and continuity metrics

• Assess programme maturity using recognised models

• Manage internal audits and external certification

Target Audience

• Business continuity and resilience managers

• Heads of risk and operational resilience

Course content

- Internal auditors reviewing continuity
- Governance and compliance professionals

aractech
Global Learning for Operational Leaders

Course outline

Detailed course outline

Day-by-day outline for Resilience Metrics and Continuity Programme Governance.

Day 1 - Governance of Continuity Programmes

- 09:00-09:34 | Why governance determines programme effectiveness
- 09:34-10:08 | Continuity policy, scope and objectives
- 10:08-10:42 | Executive sponsorship and steering committees
- 10:42-11:00 | Roles of the programme manager and coordinators
- 11:00-11:30 | Coffee break
- 11:30-11:46 | Roles of the programme manager and coordinators (continued)
- 11:46-12:20 | Linking continuity with risk, security and IT resilience
- 12:20-12:53 | Alignment with international standards in overview
- 12:53-14:00 | Exercise: reviewing a continuity policy and charter

Day 2 - Programme Planning and Resources

- 09:00-09:54 | Building a multi-year continuity programme plan
- 09:54-10:21 | Prioritising activities based on risk and impact
- 10:21-10:48 | Budgeting and resourcing the programme
- 10:48-11:00 | Building the business case for resilience investment
- 11:00-11:30 | Coffee break
- 11:30-12:12 | Building the business case for resilience investment (continued)
- 12:12-12:39 | Managing competence and training requirements
- 12:39-13:06 | Using tools and software for programme management
- 13:06-14:00 | Workshop: drafting a programme plan

aractech
Global Learning for Operational Leaders

Course outline

Detailed course outline

Day-by-day outline for Resilience Metrics and Continuity Programme Governance.

Day 3 - Designing Resilience Metrics

- 09:00-09:30 | Activity, readiness and outcome measures
- 09:30-10:30 | Plan currency, exercise and training indicators
- 10:30-11:00 | Recovery capability compared with recovery objectives
- 11:00-11:30 | Coffee break
- 11:30-12:00 | Incident performance and lessons learned metrics
- 12:00-12:30 | Supplier and third-party resilience indicators
- 12:30-13:00 | Avoiding vanity metrics and false assurance
- 13:00-14:00 | Workshop: building a resilience metrics framework

Day 4 - Maturity, Audit and Certification

- 09:00-09:34 | Continuity maturity models and assessment methods
- 09:34-10:08 | Self-assessment and independent review
- 10:08-10:42 | Preparing for internal audit of the programme
- 10:42-11:00 | Certification to continuity management standards
- 11:00-11:30 | Coffee break
- 11:30-11:46 | Certification to continuity management standards (continued)
- 11:46-12:20 | Managing findings and corrective actions
- 12:20-12:53 | Management review and continual improvement
- 12:53-14:00 | Exercise: maturity assessment of a case study programme

aractech
Global Learning for Operational Leaders

Course outline

Detailed course outline

Day-by-day outline for Resilience Metrics and Continuity Programme Governance.

Day 5 - Reporting and Continuous Improvement

- 09:00-10:00 | Designing resilience dashboards for executives
- 10:00-10:30 | Board reporting on resilience and readiness
- 10:30-11:00 | Communicating risk acceptance and capability gaps
- 11:00-11:30 | Coffee break
- 11:30-12:00 | Engaging leaders to sustain programme support
- 12:00-13:00 | Benchmarking against peers and good practice
- 13:00-13:30 | Roadmaps for improving resilience over time
- 13:30-14:00 | Personal action plan for programme governance

aractech
Global Learning for Operational Leaders



Seminar dates

Available seminar dates

Live dates and pricing for Resilience Metrics and Continuity Programme Governance generated from the course details page.

Date	Location	Format	Fee
21 - 25 December 2026	London	Classroom	**€2,915**
7 - 11 December 2026	Barcelona	Classroom	**€2,275**
14 - 18 December 2026	Frankfurt	Classroom	**€2,175**
18 - 22 January 2027	London	Classroom	**€2,915**
25 - 29 January 2027	Barcelona	Classroom	**€2,275**
4 - 8 January 2027	Frankfurt	Classroom	**€2,175**
11 - 15 January 2027	Dubai	Classroom	**€2,845**
22 - 26 February 2027	London	Classroom	**€2,915**
1 - 5 February 2027	Barcelona	Classroom	**€2,275**
8 - 12 February 2027	Frankfurt	Classroom	**€2,175**

aractech
Global Learning for Operational Leaders

Seminar dates

Available seminar dates

Live dates and pricing for Resilience Metrics and Continuity Programme Governance generated from the course details page.

Date	Location	Format	Fee
15 - 19 February 2027	Geneva	Classroom	**€3,315**
1 - 5 March 2027	London	Classroom	**€2,915**
8 - 12 March 2027	Barcelona	Classroom	**€2,275**
15 - 19 March 2027	Frankfurt	Classroom	**€2,175**
22 - 26 March 2027	Istanbul	Classroom	**€2,825**
12 - 16 April 2027	London	Classroom	**€2,915**
19 - 23 April 2027	Barcelona	Classroom	**€2,275**
26 - 30 April 2027	Frankfurt	Classroom	**€2,175**
5 - 9 April 2027	Kuala lumpur	Classroom	**€2,425**
17 - 21 May 2027	London	Classroom	**€2,915**

aractech
Global Learning for Operational Leaders

Seminar dates

Available seminar dates

Live dates and pricing for Resilience Metrics and Continuity Programme Governance generated from the course details page.

Date	Location	Format	Fee
24 - 28 May 2027	Barcelona	Classroom	**€2,275**
3 - 7 May 2027	Frankfurt	Classroom	**€2,175**
10 - 14 May 2027	Madrid	Classroom	**€3,400**
21 - 25 June 2027	London	Classroom	**€2,915**
7 - 11 June 2027	Barcelona	Classroom	**€2,275**
14 - 18 June 2027	Frankfurt	Classroom	**€2,175**
5 - 9 July 2027	London	Classroom	**€2,915**
12 - 16 July 2027	Barcelona	Classroom	**€2,275**
19 - 23 July 2027	Frankfurt	Classroom	**€2,175**
26 - 30 July 2027	Paris	Classroom	**€2,810**

aractech
Global Learning for Operational Leaders

Seminar dates

Available seminar dates

Live dates and pricing for Resilience Metrics and Continuity Programme Governance generated from the course details page.

Date	Location	Format	Fee
9 - 13 August 2027	London	Classroom	**€2,915**
16 - 20 August 2027	Barcelona	Classroom	**€2,275**
23 - 27 August 2027	Frankfurt	Classroom	**€2,175**
2 - 6 August 2027	Rome	Classroom	**€2,830**
20 - 24 September 2027	London	Classroom	**€2,915**
6 - 10 September 2027	Barcelona	Classroom	**€2,275**
13 - 17 September 2027	Frankfurt	Classroom	**€2,175**
25 - 29 October 2027	London	Classroom	**€2,915**
4 - 8 October 2027	Barcelona	Classroom	**€2,275**
11 - 15 October 2027	Frankfurt	Classroom	**€2,175**

aractech
Global Learning for Operational Leaders



Seminar dates

Available seminar dates

Live dates and pricing for Resilience Metrics and Continuity Programme Governance generated from the course details page.

Date	Location	Format	Fee
18 - 22 October 2027	Amsterdam	Classroom	**€3,215**
1 - 5 November 2027	London	Classroom	**€2,915**
8 - 12 November 2027	Barcelona	Classroom	**€2,275**
15 - 19 November 2027	Frankfurt	Classroom	**€2,175**
22 - 26 November 2027	Cape Town	Classroom	**€1,825**
13 - 17 December 2027	London	Classroom	**€2,915**
20 - 24 December 2027	Barcelona	Classroom	**€2,275**
27 - 31 December 2027	Frankfurt	Classroom	**€2,175**
6 - 10 December 2027	Dubai	Classroom	**€2,845**
21 - 25 December 2026	Online / Live	Online / Live	**€1,625**

aractech
Global Learning for Operational Leaders



Seminar dates

Available seminar dates

Live dates and pricing for Resilience Metrics and Continuity Programme Governance generated from the course details page.

Date	Location	Format	Fee
7 - 11 December 2026	Online / Live	Online / Live	**€1,625**
14 - 18 December 2026	Online / Live	Online / Live	**€1,625**
18 - 22 January 2027	Online / Live	Online / Live	**€1,625**
25 - 29 January 2027	Online / Live	Online / Live	**€1,625**
4 - 8 January 2027	Online / Live	Online / Live	**€1,625**
11 - 15 January 2027	Online / Live	Online / Live	**€1,625**
22 - 26 February 2027	Online / Live	Online / Live	**€1,625**
1 - 5 February 2027	Online / Live	Online / Live	**€1,625**
8 - 12 February 2027	Online / Live	Online / Live	**€1,625**
15 - 19 February 2027	Online / Live	Online / Live	**€1,625**

aractech
Global Learning for Operational Leaders

Seminar dates

Available seminar dates

Live dates and pricing for Resilience Metrics and Continuity Programme Governance generated from the course details page.

Date	Location	Format	Fee
1 - 5 March 2027	Online / Live	Online / Live	**€1,625**
8 - 12 March 2027	Online / Live	Online / Live	**€1,625**
15 - 19 March 2027	Online / Live	Online / Live	**€1,625**
22 - 26 March 2027	Online / Live	Online / Live	**€1,625**
12 - 16 April 2027	Online / Live	Online / Live	**€1,625**
19 - 23 April 2027	Online / Live	Online / Live	**€1,625**
26 - 30 April 2027	Online / Live	Online / Live	**€1,625**
5 - 9 April 2027	Online / Live	Online / Live	**€1,625**
17 - 21 May 2027	Online / Live	Online / Live	**€1,625**
24 - 28 May 2027	Online / Live	Online / Live	**€1,625**

aractech
Global Learning for Operational Leaders



Seminar dates

Available seminar dates

Live dates and pricing for Resilience Metrics and Continuity Programme Governance generated from the course details page.

Date	Location	Format	Fee
3 - 7 May 2027	Online / Live	Online / Live	**€1,625**
10 - 14 May 2027	Online / Live	Online / Live	**€1,625**
21 - 25 June 2027	Online / Live	Online / Live	**€1,625**
7 - 11 June 2027	Online / Live	Online / Live	**€1,625**
14 - 18 June 2027	Online / Live	Online / Live	**€1,625**
5 - 9 July 2027	Online / Live	Online / Live	**€1,625**
12 - 16 July 2027	Online / Live	Online / Live	**€1,625**
19 - 23 July 2027	Online / Live	Online / Live	**€1,625**
26 - 30 July 2027	Online / Live	Online / Live	**€1,625**
9 - 13 August 2027	Online / Live	Online / Live	**€1,625**

aractech
Global Learning for Operational Leaders



Seminar dates

Available seminar dates

Live dates and pricing for Resilience Metrics and Continuity Programme Governance generated from the course details page.

Date	Location	Format	Fee
16 - 20 August 2027	Online / Live	Online / Live	**€1,625**
23 - 27 August 2027	Online / Live	Online / Live	**€1,625**
2 - 6 August 2027	Online / Live	Online / Live	**€1,625**
20 - 24 September 2027	Online / Live	Online / Live	**€1,625**
6 - 10 September 2027	Online / Live	Online / Live	**€1,625**
13 - 17 September 2027	Online / Live	Online / Live	**€1,625**
25 - 29 October 2027	Online / Live	Online / Live	**€1,625**
4 - 8 October 2027	Online / Live	Online / Live	**€1,625**
11 - 15 October 2027	Online / Live	Online / Live	**€1,625**
18 - 22 October 2027	Online / Live	Online / Live	**€1,625**

aractech
Global Learning for Operational Leaders

Seminar dates

Available seminar dates

Live dates and pricing for Resilience Metrics and Continuity Programme Governance generated from the course details page.

Date	Location	Format	Fee
1 - 5 November 2027	Online / Live	Online / Live	**€1,625**
8 - 12 November 2027	Online / Live	Online / Live	**€1,625**
15 - 19 November 2027	Online / Live	Online / Live	**€1,625**
22 - 26 November 2027	Online / Live	Online / Live	**€1,625**
13 - 17 December 2027	Online / Live	Online / Live	**€1,625**
20 - 24 December 2027	Online / Live	Online / Live	**€1,625**
27 - 31 December 2027	Online / Live	Online / Live	**€1,625**
6 - 10 December 2027	Online / Live	Online / Live	**€1,625**