



QUALITY AND PRODUCTIVITY | QP-007

Quality and Audit Management Professional

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Course content

Why Attend

Quality and audit functions protect customers, reputation and compliance, yet they are often seen as policing rather than adding value. Modern quality professionals combine management system expertise with strong auditing skills and a focus on improvement.

This Aractech course brings together quality management and auditing in one integrated programme: quality management principles, ISO 9001 requirements, process approach, risk-based thinking, audit programme management, conducting audits, evaluating evidence, reporting and driving corrective action and improvement. Participants plan and conduct a simulated quality audit.

Course Methodology

- Expert-led sessions
- Simulated quality audit
- Evidence evaluation exercises
- Report writing practice
- Improvement planning

Course Objectives

- Apply quality management principles and the process approach
- Interpret ISO 9001 requirements in practice
- Plan and manage an audit programme
- Conduct effective quality audits
- Report findings and manage corrective actions
- Use audit results to drive continual improvement

Course content

Target Audience

- Quality managers and coordinators
- Internal and supplier auditors
- Compliance professionals
- Process owners

Course outline

Detailed course outline

Day-by-day outline for Quality and Audit Management Professional.

Day 1 - Quality Management Foundations

- 09:00-09:39 | Quality management principles
- 09:39-10:18 | Process approach
- 10:18-10:57 | Risk-based thinking
- 10:57-11:00 | Quality management systems
- 11:00-11:30 | Coffee break
- 11:30-12:05 | Quality management systems (continued)
- 12:05-12:43 | Cost of quality
- 12:43-14:00 | Exercise: Process mapping

Day 2 - ISO 9001 in Practice

- 09:00-09:39 | Context and leadership
- 09:39-10:18 | Planning and support
- 10:18-10:57 | Operation
- 10:57-11:00 | Performance evaluation
- 11:00-11:30 | Coffee break
- 11:30-12:05 | Performance evaluation (continued)
- 12:05-12:43 | Improvement
- 12:43-14:00 | Workshop: Requirement interpretation

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Day 3 - Audit Programme Management

- 09:00-09:39 | Audit types
- 09:39-10:18 | Audit programmes
- 10:18-10:57 | Auditor competence
- 10:57-11:00 | Audit planning
- 11:00-11:30 | Coffee break
- 11:30-12:05 | Audit planning (continued)
- 12:05-12:43 | Checklists
- 12:43-14:00 | Exercise: Audit plan

Day 4 - Conducting Audits

- 09:00-09:39 | Opening meetings
- 09:39-10:18 | Evidence gathering
- 10:18-10:57 | Interviews
- 10:57-11:00 | Sampling
- 11:00-11:30 | Coffee break
- 11:30-12:05 | Sampling (continued)
- 12:05-12:43 | Findings
- 12:43-14:00 | Simulation: Quality audit

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Day 5 - Reporting and Improvement

- 09:00-09:45 | Audit reports
- 09:45-10:30 | Corrective actions
- 10:30-11:00 | Verification
- 11:00-11:30 | Coffee break
- 11:30-11:45 | Verification (continued)
- 11:45-12:30 | Management review
- 12:30-13:15 | Continual improvement
- 13:15-14:00 | Capstone: Audit and improvement report

Seminar dates

Available seminar dates

Live dates and pricing for Quality and Audit Management Professional generated from the course details page.

Date	Location	Format	Fee
9 - 13 November 2026	Munich	Classroom	€3,225
14 - 18 December 2026	Barcelona	Classroom	€2,815
18 - 22 January 2027	Barcelona	Classroom	€2,815
15 - 19 February 2027	Paris	Classroom	€3,825
15 - 19 March 2027	Munich	Classroom	€3,225
19 - 23 April 2027	Barcelona	Classroom	€2,815
17 - 21 May 2027	Kuala Lumpur	Classroom	€1,925
21 - 25 June 2027	Munich	Classroom	€3,225
19 - 23 July 2027	Barcelona	Classroom	€2,815
16 - 20 August 2027	Barcelona	Classroom	€2,815

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