

Results

QUALITY AND PRODUCTIVITY | QP-019

Productivity KPIs and Performance Dashboards

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Course content

Why Attend

Productivity cannot be improved without reliable measures that show where time, capacity and resources are being lost. Well-designed KPIs and dashboards focus teams on what matters and support fast decisions.

This Aractech course covers selecting productivity and operational KPIs, defining formulas and data sources, setting targets, building dashboards, visual management, performance review meetings and using KPIs to drive action rather than blame. Participants design a KPI framework and dashboard.

Course Methodology

- Practical sessions
- KPI design workshop
- Dashboard building
- Case studies
- Meeting simulations

Course Objectives

- Select meaningful productivity and operational KPIs
- Define KPIs precisely with data sources
- Set realistic targets
- Design clear dashboards
- Run effective performance review meetings
- Use KPIs to drive improvement

Target Audience

- Operations and production managers
- Performance and planning analysts

Course content

- Continuous improvement professionals
- Supervisors

Course outline

Detailed course outline

Day-by-day outline for Productivity KPIs and Performance Dashboards.

Day 1 - Performance Measurement

- 09:00-09:39 | Why measure
- 09:39-10:18 | KPI types
- 10:18-10:57 | Productivity measures
- 10:57-11:00 | Common pitfalls
- 11:00-11:30 | Coffee break
- 11:30-12:05 | Common pitfalls (continued)
- 12:05-12:43 | KPI hierarchies
- 12:43-14:00 | Exercise: Current KPI review

Day 2 - Designing KPIs

- 09:00-09:39 | Linking KPIs to objectives
- 09:39-10:18 | Definitions and formulas
- 10:18-10:57 | Data sources
- 10:57-11:00 | Ownership
- 11:00-11:30 | Coffee break
- 11:30-12:05 | Ownership (continued)
- 12:05-12:43 | Targets
- 12:43-14:00 | Workshop: KPI framework

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Day 3 - Dashboards

- 09:00-10:07 | Dashboard design principles
- 10:07-10:41 | Visualisations
- 10:41-11:00 | Tools
- 11:00-11:30 | Coffee break
- 11:30-11:45 | Tools (continued)
- 11:45-12:19 | Automation
- 12:19-12:53 | Data quality
- 12:53-14:00 | Lab: Building a dashboard

Day 4 - Performance Reviews

- 09:00-09:45 | Review meeting structures
- 09:45-10:30 | Tiered meetings
- 10:30-11:00 | Action logs
- 11:00-11:30 | Coffee break
- 11:30-11:45 | Action logs (continued)
- 11:45-12:30 | Escalation
- 12:30-14:00 | Simulation: Performance meeting

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| Day 5 - Driving Improvement

- 09:00-09:45 | From data to action
- 09:45-10:30 | Root cause links
- 10:30-11:00 | Recognition
- 11:00-11:30 | Coffee break
- 11:30-11:45 | Recognition (continued)
- 11:45-12:30 | Avoiding gaming
- 12:30-13:15 | Sustaining
- 13:15-14:00 | Capstone: KPI and dashboard plan

Seminar dates

Available seminar dates

Live dates and pricing for Productivity KPIs and Performance Dashboards generated from the course details page.

Date	Location	Format	Fee
16 - 20 November 2026	Munich	Classroom	€3,225
7 - 11 December 2026	Rome	Classroom	€3,460
11 - 15 January 2027	Frankfurt	Classroom	€1,875
8 - 12 February 2027	Rome	Classroom	€3,460
8 - 12 March 2027	Kuala lumpur	Classroom	€1,925
12 - 16 April 2027	Barcelona	Classroom	€2,815
10 - 14 May 2027	Cape Town	Classroom	€1,625
14 - 18 June 2027	Munich	Classroom	€3,225
12 - 16 July 2027	Rome	Classroom	€3,460
9 - 13 August 2027	Frankfurt	Classroom	€1,875

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16 - 20 November 2026	Online / Live	Online / Live	€1,815
7 - 11 December 2026	Online / Live	Online / Live	€1,815
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