



BUSINESS CONTINUITY AND CRISIS MANAGEMENT | BCCM-019

Post-Crisis Recovery and Organisational Learning

Contact

+31 85 7444446
info@aractech.com
<https://aractech.com>

Address

Waarderweg 50, 2031PB Haarlem - Netherlands.

Course content

Why Attend

The period after a crisis offers a chance to recover stronger and learn lessons, but many organisations simply return to old ways. Structured recovery and learning build long-term resilience.

This Aractech course covers post-crisis assessment, recovery planning, supporting people, rebuilding trust and reputation, after-action reviews, root cause analysis, implementing lessons and embedding learning in culture. Participants run an after-action review.

Course Methodology

- Case studies
- After-action review practice
- Planning workshops
- Group discussions
- Reflection

Course Objectives

- Assess impacts after a crisis
- Plan and lead recovery
- Support people and wellbeing
- Rebuild trust and reputation
- Conduct after-action reviews
- Implement and embed lessons learned

Target Audience

- Senior managers
- Crisis and continuity managers

Course content

- HR leaders
- Communication leaders

Course outline

Detailed course outline

Day-by-day outline for Post-Crisis Recovery and Organisational Learning.

Day 1 - After the Crisis

- 09:00-09:45 | Recovery challenges
- 09:45-10:30 | Impact assessment
- 10:30-11:00 | Stakeholders
- 11:00-11:30 | Coffee break
- 11:30-11:45 | Stakeholders (continued)
- 11:45-12:30 | Governance
- 12:30-14:00 | Exercise: Impact review

Day 2 - Recovery Planning

- 09:00-09:45 | Recovery objectives
- 09:45-10:30 | Priorities
- 10:30-11:00 | Resources
- 11:00-11:30 | Coffee break
- 11:30-11:45 | Resources (continued)
- 11:45-12:30 | Monitoring
- 12:30-14:00 | Workshop: Recovery plan

Course outline

Detailed course outline

Day-by-day outline for Post-Crisis Recovery and Organisational Learning.

Day 3 - People and Reputation

- 09:00-09:45 | Staff support
- 09:45-10:30 | Trauma awareness
- 10:30-11:00 | Reputation recovery
- 11:00-11:30 | Coffee break
- 11:30-11:45 | Reputation recovery (continued)
- 11:45-12:30 | Communication
- 12:30-14:00 | Case study: Reputation recovery

Day 4 - Learning from Crises

- 09:00-09:45 | After-action reviews
- 09:45-10:30 | Root causes
- 10:30-11:00 | Avoiding blame
- 11:00-11:30 | Coffee break
- 11:30-11:45 | Avoiding blame (continued)
- 11:45-12:30 | Documentation
- 12:30-14:00 | Practice: After-action review

Course outline

Detailed course outline

Day-by-day outline for Post-Crisis Recovery and Organisational Learning.

Day 5 - Embedding Lessons

- 09:00-09:54 | Action tracking
- 09:54-10:48 | Changing plans and training
- 10:48-11:00 | Culture
- 11:00-11:30 | Coffee break
- 11:30-12:12 | Culture (continued)
- 12:12-13:06 | Resilience
- 13:06-14:00 | Capstone: Learning implementation plan

Seminar dates

Available seminar dates

Live dates and pricing for Post-Crisis Recovery and Organisational Learning generated from the course details page.

Date	Location	Format	Fee
16 - 20 November 2026	Istanbul	Classroom	€1,978
7 - 11 December 2026	Vienna	Classroom	€3,225
11 - 15 January 2027	London	Classroom	€2,315
8 - 12 February 2027	Munich	Classroom	€3,225
8 - 12 March 2027	Amsterdam	Classroom	€2,830
12 - 16 April 2027	Istanbul	Classroom	€1,978
10 - 14 May 2027	Rome	Classroom	€3,460
14 - 18 June 2027	Istanbul	Classroom	€1,978
12 - 16 July 2027	Vienna	Classroom	€3,225
9 - 13 August 2027	London	Classroom	€2,315

Seminar dates

Available seminar dates

Live dates and pricing for Post-Crisis Recovery and Organisational Learning generated from the course details page.

Date	Location	Format	Fee
13 - 17 September 2027	Munich	Classroom	€3,225
11 - 15 October 2027	Amsterdam	Classroom	€2,830
8 - 12 November 2027	Istanbul	Classroom	€1,978
13 - 17 December 2027	Rome	Classroom	€3,460
16 - 20 November 2026	Online / Live	Online / Live	€1,815
7 - 11 December 2026	Online / Live	Online / Live	€1,815
11 - 15 January 2027	Online / Live	Online / Live	€1,815
8 - 12 February 2027	Online / Live	Online / Live	€1,815
8 - 12 March 2027	Online / Live	Online / Live	€1,815
12 - 16 April 2027	Online / Live	Online / Live	€1,815

Seminar dates

Available seminar dates

Live dates and pricing for Post-Crisis Recovery and Organisational Learning generated from the course details page.

Date	Location	Format	Fee
10 - 14 May 2027	Online / Live	Online / Live	€1,815
14 - 18 June 2027	Online / Live	Online / Live	€1,815
12 - 16 July 2027	Online / Live	Online / Live	€1,815
9 - 13 August 2027	Online / Live	Online / Live	€1,815
13 - 17 September 2027	Online / Live	Online / Live	€1,815
11 - 15 October 2027	Online / Live	Online / Live	€1,815
8 - 12 November 2027	Online / Live	Online / Live	€1,815
13 - 17 December 2027	Online / Live	Online / Live	€1,815