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BUSINESS CONTINUITY AND CRISIS MANAGEMENT | BCCM-022

Pandemic and Infectious Disease Preparedness for Organisations

Contact

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Course content

Why Attend

Recent global health emergencies have shown that infectious disease outbreaks can disrupt organisations for months, affecting staff availability, supply chains, customer demand and the way work is done. Organisations that had prepared were able to protect their people and adapt quickly, while others struggled with improvised responses.

This Pandemic and Infectious Disease Preparedness for Organisations training course provides a practical approach to planning for and managing prolonged health-related disruptions. Participants learn how to assess outbreak risks, develop a preparedness plan, protect workplace health, manage absenteeism, maintain critical services, support remote working and coordinate with public health authorities.

Course Methodology

• The course combines expert briefings with planning workshops and a multi-phase scenario exercise that follows an outbreak from early warning through peak disruption to recovery. Participants develop elements of a preparedness plan for their own organisation and review lessons from recent global health events.

Course Objectives

• Explain the characteristics and phases of infectious disease outbreaks

• Assess the potential impact of an outbreak on the organisation

• Develop a scalable pandemic preparedness and response plan

• Implement workplace health protection and hygiene measures

• Plan for high absenteeism and maintain critical activities

• Support remote working and flexible operating models

Target Audience

• Business continuity and resilience managers

• Health, safety and occupational health professionals

• HR managers and people leaders

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• Facilities and operations managers

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Course outline

Detailed course outline

Day-by-day outline for Pandemic and Infectious Disease Preparedness for Organisations.

Day 1 - Understanding Infectious Disease Risks

- 09:00-09:34 | How infectious diseases spread and why outbreaks escalate
- 09:34-10:08 | Outbreak phases and public health alert levels
- 10:08-10:42 | Lessons learned from recent global health emergencies
- 10:42-11:00 | Potential impacts on staff, customers and operations
- 11:00-11:30 | Coffee break
- 11:30-11:46 | Potential impacts on staff, customers and operations (continued)
- 11:46-12:20 | Roles of public health authorities and international bodies
- 12:20-12:53 | Legal duties of employers during health emergencies
- 12:53-14:00 | Exercise: assessing outbreak impacts on your organisation

Day 2 - Developing a Preparedness Plan

- 09:00-09:34 | Structure and contents of a pandemic preparedness plan
- 09:34-10:08 | Trigger points and escalation levels
- 10:08-10:42 | Identifying critical activities and minimum staffing
- 10:42-11:00 | Stockpiling supplies and protective equipment
- 11:00-11:30 | Coffee break
- 11:30-11:46 | Stockpiling supplies and protective equipment (continued)
- 11:46-12:20 | Governance and the role of the crisis team
- 12:20-12:53 | Integrating with existing continuity plans
- 12:53-14:00 | Workshop: drafting trigger levels and actions

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Day 3 - Protecting the Workplace and Workforce

- 09:00-09:34 | Hygiene, cleaning and ventilation measures
- 09:34-10:08 | Physical distancing and workplace layout changes
- 10:08-10:42 | Screening, testing and isolation procedures
- 10:42-11:00 | Supporting vulnerable and high-risk employees
- 11:00-11:30 | Coffee break
- 11:30-11:46 | Supporting vulnerable and high-risk employees (continued)
- 11:46-12:20 | Mental health and wellbeing during prolonged disruption
- 12:20-12:53 | Managing travel, visitors and contractors
- 12:53-14:00 | Case study: workplace measures that worked

Day 4 - Maintaining Operations

- 09:00-09:34 | Planning for high absenteeism and cross-training staff
- 09:34-10:08 | Remote working technology, security and productivity
- 10:08-10:42 | Supply chain disruption and alternative sourcing
- 10:42-11:00 | Customer demand changes and service adaptation
- 11:00-11:30 | Coffee break
- 11:30-11:46 | Customer demand changes and service adaptation (continued)
- 11:46-12:20 | Financial resilience and cash flow during prolonged disruption
- 12:20-12:53 | Communicating with staff, customers and regulators
- 12:53-14:00 | Simulation: managing peak outbreak disruption

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Day 5 - Recovery and Long-Term Resilience

- 09:00-09:34 | Planning a safe return to normal operations
- 09:34-10:08 | Adopting new ways of working that proved beneficial
- 10:08-10:42 | Debriefing and capturing lessons learned
- 10:42-11:00 | Updating plans and exercising them regularly
- 11:00-11:30 | Coffee break
- 11:30-11:46 | Updating plans and exercising them regularly (continued)
- 11:46-12:53 | Building health resilience into organisational strategy
- 12:53-13:27 | Reporting preparedness to senior management
- 13:27-14:00 | Personal action plan for pandemic preparedness

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Seminar dates

Available seminar dates

Live dates and pricing for Pandemic and Infectious Disease Preparedness for Organisations generated from the course details page.

Date	Location	Format	Fee
7 - 11 December 2026	London	Classroom	**€2,915**
14 - 18 December 2026	Barcelona	Classroom	**€2,275**
21 - 25 December 2026	Frankfurt	Classroom	**€2,175**
11 - 15 January 2027	London	Classroom	**€2,915**
18 - 22 January 2027	Barcelona	Classroom	**€2,275**
25 - 29 January 2027	Frankfurt	Classroom	**€2,175**
4 - 8 January 2027	Munich	Classroom	**€2,425**
15 - 19 February 2027	London	Classroom	**€2,915**
22 - 26 February 2027	Barcelona	Classroom	**€2,275**
1 - 5 February 2027	Frankfurt	Classroom	**€2,175**

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Seminar dates

Available seminar dates

Live dates and pricing for Pandemic and Infectious Disease Preparedness for Organisations generated from the course details page.

Date	Location	Format	Fee
8 - 12 February 2027	Paris	Classroom	**€2,810**
22 - 26 March 2027	London	Classroom	**€2,915**
1 - 5 March 2027	Barcelona	Classroom	**€2,275**
8 - 12 March 2027	Frankfurt	Classroom	**€2,175**
15 - 19 March 2027	Rome	Classroom	**€2,830**
5 - 9 April 2027	London	Classroom	**€2,915**
12 - 16 April 2027	Barcelona	Classroom	**€2,275**
19 - 23 April 2027	Frankfurt	Classroom	**€2,175**
26 - 30 April 2027	Vienna	Classroom	**€3,425**
10 - 14 May 2027	London	Classroom	**€2,915**

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Seminar dates

Available seminar dates

Live dates and pricing for Pandemic and Infectious Disease Preparedness for Organisations generated from the course details page.

Date	Location	Format	Fee
17 - 21 May 2027	Barcelona	Classroom	**€2,275**
24 - 28 May 2027	Frankfurt	Classroom	**€2,175**
3 - 7 May 2027	Amsterdam	Classroom	**€3,215**
7 - 11 June 2027	London	Classroom	**€2,915**
14 - 18 June 2027	Barcelona	Classroom	**€2,275**
21 - 25 June 2027	Frankfurt	Classroom	**€2,175**
26 - 30 July 2027	London	Classroom	**€2,915**
5 - 9 July 2027	Barcelona	Classroom	**€2,275**
12 - 16 July 2027	Frankfurt	Classroom	**€2,175**
19 - 23 July 2027	Dubai	Classroom	**€2,845**

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Seminar dates

Available seminar dates

Live dates and pricing for Pandemic and Infectious Disease Preparedness for Organisations generated from the course details page.

Date	Location	Format	Fee
2 - 6 August 2027	London	Classroom	**€2,915**
9 - 13 August 2027	Barcelona	Classroom	**€2,275**
16 - 20 August 2027	Frankfurt	Classroom	**€2,175**
23 - 27 August 2027	Geneva	Classroom	**€3,315**
6 - 10 September 2027	London	Classroom	**€2,915**
13 - 17 September 2027	Barcelona	Classroom	**€2,275**
20 - 24 September 2027	Frankfurt	Classroom	**€2,175**
18 - 22 October 2027	London	Classroom	**€2,915**
25 - 29 October 2027	Barcelona	Classroom	**€2,275**
4 - 8 October 2027	Frankfurt	Classroom	**€2,175**

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Seminar dates

Available seminar dates

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Date	Location	Format	Fee
11 - 15 October 2027	Kuala lumpur	Classroom	**€2,425**
22 - 26 November 2027	London	Classroom	**€2,915**
1 - 5 November 2027	Barcelona	Classroom	**€2,275**
8 - 12 November 2027	Frankfurt	Classroom	**€2,175**
15 - 19 November 2027	Madrid	Classroom	**€3,400**
6 - 10 December 2027	London	Classroom	**€2,915**
13 - 17 December 2027	Barcelona	Classroom	**€2,275**
20 - 24 December 2027	Frankfurt	Classroom	**€2,175**
27 - 31 December 2027	Munich	Classroom	**€2,425**
7 - 11 December 2026	Online / Live	Online / Live	**€1,625**

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Available seminar dates

Live dates and pricing for Pandemic and Infectious Disease Preparedness for Organisations generated from the course details page.

Date	Location	Format	Fee
14 - 18 December 2026	Online / Live	Online / Live	**€1,625**
21 - 25 December 2026	Online / Live	Online / Live	**€1,625**
11 - 15 January 2027	Online / Live	Online / Live	**€1,625**
18 - 22 January 2027	Online / Live	Online / Live	**€1,625**
25 - 29 January 2027	Online / Live	Online / Live	**€1,625**
4 - 8 January 2027	Online / Live	Online / Live	**€1,625**
15 - 19 February 2027	Online / Live	Online / Live	**€1,625**
22 - 26 February 2027	Online / Live	Online / Live	**€1,625**
1 - 5 February 2027	Online / Live	Online / Live	**€1,625**
8 - 12 February 2027	Online / Live	Online / Live	**€1,625**

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Live dates and pricing for Pandemic and Infectious Disease Preparedness for Organisations generated from the course details page.

Date	Location	Format	Fee
22 - 26 March 2027	Online / Live	Online / Live	**€1,625**
1 - 5 March 2027	Online / Live	Online / Live	**€1,625**
8 - 12 March 2027	Online / Live	Online / Live	**€1,625**
15 - 19 March 2027	Online / Live	Online / Live	**€1,625**
5 - 9 April 2027	Online / Live	Online / Live	**€1,625**
12 - 16 April 2027	Online / Live	Online / Live	**€1,625**
19 - 23 April 2027	Online / Live	Online / Live	**€1,625**
26 - 30 April 2027	Online / Live	Online / Live	**€1,625**
10 - 14 May 2027	Online / Live	Online / Live	**€1,625**
17 - 21 May 2027	Online / Live	Online / Live	**€1,625**

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Date	Location	Format	Fee
24 - 28 May 2027	Online / Live	Online / Live	**€1,625**
3 - 7 May 2027	Online / Live	Online / Live	**€1,625**
7 - 11 June 2027	Online / Live	Online / Live	**€1,625**
14 - 18 June 2027	Online / Live	Online / Live	**€1,625**
21 - 25 June 2027	Online / Live	Online / Live	**€1,625**
26 - 30 July 2027	Online / Live	Online / Live	**€1,625**
5 - 9 July 2027	Online / Live	Online / Live	**€1,625**
12 - 16 July 2027	Online / Live	Online / Live	**€1,625**
19 - 23 July 2027	Online / Live	Online / Live	**€1,625**
2 - 6 August 2027	Online / Live	Online / Live	**€1,625**

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Date	Location	Format	Fee
9 - 13 August 2027	Online / Live	Online / Live	**€1,625**
16 - 20 August 2027	Online / Live	Online / Live	**€1,625**
23 - 27 August 2027	Online / Live	Online / Live	**€1,625**
6 - 10 September 2027	Online / Live	Online / Live	**€1,625**
13 - 17 September 2027	Online / Live	Online / Live	**€1,625**
20 - 24 September 2027	Online / Live	Online / Live	**€1,625**
18 - 22 October 2027	Online / Live	Online / Live	**€1,625**
25 - 29 October 2027	Online / Live	Online / Live	**€1,625**
4 - 8 October 2027	Online / Live	Online / Live	**€1,625**
11 - 15 October 2027	Online / Live	Online / Live	**€1,625**

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Date	Location	Format	Fee
22 - 26 November 2027	Online / Live	Online / Live	**€1,625**
1 - 5 November 2027	Online / Live	Online / Live	**€1,625**
8 - 12 November 2027	Online / Live	Online / Live	**€1,625**
15 - 19 November 2027	Online / Live	Online / Live	**€1,625**
6 - 10 December 2027	Online / Live	Online / Live	**€1,625**
13 - 17 December 2027	Online / Live	Online / Live	**€1,625**
20 - 24 December 2027	Online / Live	Online / Live	**€1,625**
27 - 31 December 2027	Online / Live	Online / Live	**€1,625**