



LEADERSHIP AND MANAGEMENT | LM-049

Leading Operational Excellence

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Course content

Why Attend

Operational excellence depends on leaders who build systems, culture and routines for continuous improvement, not just on tools. Leadership behaviours determine whether improvements are sustained.

This Aractech course covers operational excellence principles, leader standard work, gemba walks, daily management systems, problem-solving culture, coaching for improvement, aligning goals and sustaining excellence. Participants design leader routines for their area.

Course Methodology

- Leadership workshops
- Gemba simulations
- Case studies
- Group discussions
- Planning

Course Objectives

- Explain operational excellence principles
- Apply leader standard work and gemba walks
- Build daily management systems
- Develop a problem-solving culture
- Coach teams for continuous improvement
- Align goals and sustain excellence

Target Audience

- Operations managers and directors
- Plant and site managers

Course content

- Continuous improvement leaders
- Department heads

Course outline

Detailed course outline

Day-by-day outline for Leading Operational Excellence.

Day 1 - Operational Excellence

- 09:00-09:45 | Principles
- 09:45-10:30 | Leadership role
- 10:30-11:00 | Culture
- 11:00-11:30 | Coffee break
- 11:30-11:45 | Culture (continued)
- 11:45-12:30 | Maturity
- 12:30-14:00 | Exercise: Excellence assessment

Day 2 - Leader Standard Work

- 09:00-09:45 | Leader routines
- 09:45-10:30 | Gemba walks
- 10:30-11:00 | Visual management
- 11:00-11:30 | Coffee break
- 11:30-11:45 | Visual management (continued)
- 11:45-12:30 | Time allocation
- 12:30-14:00 | Workshop: Leader standard work

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Day 3 - Daily Management

- 09:00-09:45 | Tiered meetings
- 09:45-10:30 | KPIs
- 10:30-11:00 | Escalation
- 11:00-11:30 | Coffee break
- 11:30-11:45 | Escalation (continued)
- 11:45-12:30 | Accountability
- 12:30-14:00 | Simulation: Daily huddle

Day 4 - Problem-Solving Culture

- 09:00-09:45 | Problem solving
- 09:45-10:30 | Coaching
- 10:30-11:00 | Psychological safety
- 11:00-11:30 | Coffee break
- 11:30-11:45 | Psychological safety (continued)
- 11:45-12:30 | Recognition
- 12:30-14:00 | Case study: Lean leadership

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Day 5 - Alignment and Sustainability

- 09:00-09:54 | Strategy deployment
- 09:54-10:48 | Goal alignment
- 10:48-11:00 | Sustaining
- 11:00-11:30 | Coffee break
- 11:30-12:12 | Sustaining (continued)
- 12:12-13:06 | Leadership development
- 13:06-14:00 | Capstone: Leadership routine plan

Seminar dates

Available seminar dates

Live dates and pricing for Leading Operational Excellence generated from the course details page.

Date	Location	Format	Fee
2 - 6 November 2026	Istanbul	Classroom	€1,978
21 - 25 December 2026	Vienna	Classroom	€3,225
18 - 22 January 2027	London	Classroom	€2,315
15 - 19 February 2027	Munich	Classroom	€3,225
15 - 19 March 2027	Rome	Classroom	€3,460
19 - 23 April 2027	Munich	Classroom	€3,225
17 - 21 May 2027	Amsterdam	Classroom	€2,830
21 - 25 June 2027	London	Classroom	€2,315
19 - 23 July 2027	Istanbul	Classroom	€1,978
16 - 20 August 2027	Vienna	Classroom	€3,225

Seminar dates

Available seminar dates

Live dates and pricing for Leading Operational Excellence generated from the course details page.

Date	Location	Format	Fee
20 - 24 September 2027	London	Classroom	€2,315
18 - 22 October 2027	Munich	Classroom	€3,225
15 - 19 November 2027	Rome	Classroom	€3,460
20 - 24 December 2027	Munich	Classroom	€3,225
2 - 6 November 2026	Online / Live	Online / Live	€1,815
21 - 25 December 2026	Online / Live	Online / Live	€1,815
18 - 22 January 2027	Online / Live	Online / Live	€1,815
15 - 19 February 2027	Online / Live	Online / Live	€1,815
15 - 19 March 2027	Online / Live	Online / Live	€1,815
19 - 23 April 2027	Online / Live	Online / Live	€1,815

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17 - 21 May 2027	Online / Live	Online / Live	€1,815
21 - 25 June 2027	Online / Live	Online / Live	€1,815
19 - 23 July 2027	Online / Live	Online / Live	€1,815
16 - 20 August 2027	Online / Live	Online / Live	€1,815
20 - 24 September 2027	Online / Live	Online / Live	€1,815
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15 - 19 November 2027	Online / Live	Online / Live	€1,815
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