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BUSINESS CONTINUITY AND CRISIS MANAGEMENT | BCCM-033

Humanitarian Crisis Response and Coordination

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Course content

Why Attend

Natural disasters, conflicts, epidemics and displacement crises affect millions of people every year. Effective humanitarian response depends on rapid assessment, principled action and close coordination between governments, international agencies, non-governmental organisations, the private sector and affected communities themselves.

This Humanitarian Crisis Response and Coordination training course provides a practical introduction to how humanitarian responses are organised and delivered. Participants learn about humanitarian principles and standards, coordination mechanisms, needs assessment, response planning, logistics and supply, protection and accountability to affected people, and the transition to recovery.

Course Methodology

• The course combines expert briefings with case studies of recent humanitarian responses and a multi-stage disaster simulation. Participants work in coordination groups, conduct a needs assessment, develop a response plan and resolve coordination challenges between agencies.

Course Objectives

• Explain humanitarian principles and their practical implications

• Describe the main actors and coordination mechanisms in humanitarian response

• Conduct rapid needs assessments using appropriate methods

• Develop response plans aligned with recognised standards

• Coordinate logistics, supplies and partner activities

• Apply protection and safeguarding principles in response

Target Audience

• Staff of humanitarian and non-governmental organisations

• Government disaster management officials

• Emergency and civil protection planners

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Course content

- Corporate social responsibility and foundation staff

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Course outline

Detailed course outline

Day-by-day outline for Humanitarian Crisis Response and Coordination.

Day 1 - The Humanitarian Landscape

- 09:00-09:34 | Types of humanitarian crises and their impacts
- 09:34-10:08 | Humanitarian principles: humanity, neutrality, impartiality and independence
- 10:08-10:42 | Main actors: governments, agencies, NGOs and communities
- 10:42-11:00 | International coordination structures in overview
- 11:00-11:30 | Coffee break
- 11:30-11:46 | International coordination structures in overview (continued)
- 11:46-12:20 | Role of the private sector in humanitarian response
- 12:20-12:53 | Lessons from recent humanitarian operations
- 12:53-14:00 | Exercise: mapping actors in a crisis scenario

Day 2 - Assessment and Response Planning

- 09:00-09:30 | Rapid and multi-sector needs assessment methods
- 09:30-10:00 | Collecting and analysing data in difficult environments
- 10:00-10:30 | Prioritising needs and vulnerable groups
- 10:30-11:00 | Recognised humanitarian standards in overview
- 11:00-11:30 | Coffee break
- 11:30-12:30 | Developing a response plan and budget
- 12:30-13:00 | Monitoring indicators for response activities
- 13:00-14:00 | Workshop: conducting a rapid needs assessment

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Day 3 - Coordination and Partnerships

- 09:00-09:34 | Sector coordination and joint planning
- 09:34-10:08 | Information management and situation reporting
- 10:08-10:42 | Civil and military coordination considerations
- 10:42-11:00 | Working with local authorities and organisations
- 11:00-11:30 | Coffee break
- 11:30-11:46 | Working with local authorities and organisations (continued)
- 11:46-12:20 | Avoiding duplication and filling gaps
- 12:20-12:53 | Managing coordination meetings effectively
- 12:53-14:00 | Simulation: inter-agency coordination meeting

Day 4 - Logistics, Protection and Accountability

- 09:00-09:34 | Humanitarian supply chains and procurement
- 09:34-10:08 | Warehousing, distribution and last-mile delivery
- 10:08-10:42 | Cash and voucher assistance approaches
- 10:42-11:00 | Protection, safeguarding and preventing exploitation
- 11:00-11:30 | Coffee break
- 11:30-11:46 | Protection, safeguarding and preventing exploitation (continued)
- 11:46-12:20 | Community engagement and feedback mechanisms
- 12:20-12:53 | Staff safety and security in crisis environments
- 12:53-14:00 | Exercise: planning a relief distribution

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Day 5 - Recovery and Building Resilience

- 09:00-09:39 | Transition from emergency response to recovery
- 09:39-10:18 | Linking relief, rehabilitation and development
- 10:18-10:57 | Disaster risk reduction and community resilience
- 10:57-11:00 | Evaluation and learning from humanitarian responses
- 11:00-11:30 | Coffee break
- 11:30-12:06 | Evaluation and learning from humanitarian responses (continued)
- 12:06-12:44 | Staff wellbeing after deployment
- 12:44-13:22 | Preparing organisations for future responses
- 13:22-14:00 | Personal action plan for humanitarian response

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Seminar dates

Available seminar dates

Live dates and pricing for Humanitarian Crisis Response and Coordination generated from the course details page.

Date	Location	Format	Fee
21 - 25 December 2026	London	Classroom	**€2,915**
7 - 11 December 2026	Barcelona	Classroom	**€2,275**
14 - 18 December 2026	Frankfurt	Classroom	**€2,175**
4 - 8 January 2027	London	Classroom	**€2,915**
11 - 15 January 2027	Barcelona	Classroom	**€2,275**
18 - 22 January 2027	Frankfurt	Classroom	**€2,175**
25 - 29 January 2027	Munich	Classroom	**€2,425**
8 - 12 February 2027	London	Classroom	**€2,915**
15 - 19 February 2027	Barcelona	Classroom	**€2,275**
22 - 26 February 2027	Frankfurt	Classroom	**€2,175**

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Seminar dates

Available seminar dates

Live dates and pricing for Humanitarian Crisis Response and Coordination generated from the course details page.

Date	Location	Format	Fee
1 - 5 February 2027	Paris	Classroom	**€2,810**
15 - 19 March 2027	London	Classroom	**€2,915**
22 - 26 March 2027	Barcelona	Classroom	**€2,275**
1 - 5 March 2027	Frankfurt	Classroom	**€2,175**
8 - 12 March 2027	Rome	Classroom	**€2,830**
26 - 30 April 2027	London	Classroom	**€2,915**
5 - 9 April 2027	Barcelona	Classroom	**€2,275**
12 - 16 April 2027	Frankfurt	Classroom	**€2,175**
19 - 23 April 2027	Vienna	Classroom	**€3,425**
3 - 7 May 2027	London	Classroom	**€2,915**

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Seminar dates

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Live dates and pricing for Humanitarian Crisis Response and Coordination generated from the course details page.

Date	Location	Format	Fee
10 - 14 May 2027	Barcelona	Classroom	**€2,275**
17 - 21 May 2027	Frankfurt	Classroom	**€2,175**
24 - 28 May 2027	Amsterdam	Classroom	**€3,215**
21 - 25 June 2027	London	Classroom	**€2,915**
7 - 11 June 2027	Barcelona	Classroom	**€2,275**
14 - 18 June 2027	Frankfurt	Classroom	**€2,175**
19 - 23 July 2027	London	Classroom	**€2,915**
26 - 30 July 2027	Barcelona	Classroom	**€2,275**
5 - 9 July 2027	Frankfurt	Classroom	**€2,175**
12 - 16 July 2027	Dubai	Classroom	**€2,845**

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Seminar dates

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Live dates and pricing for Humanitarian Crisis Response and Coordination generated from the course details page.

Date	Location	Format	Fee
23 - 27 August 2027	London	Classroom	**€2,915**
2 - 6 August 2027	Barcelona	Classroom	**€2,275**
9 - 13 August 2027	Frankfurt	Classroom	**€2,175**
16 - 20 August 2027	Geneva	Classroom	**€3,315**
20 - 24 September 2027	London	Classroom	**€2,915**
6 - 10 September 2027	Barcelona	Classroom	**€2,275**
13 - 17 September 2027	Frankfurt	Classroom	**€2,175**
11 - 15 October 2027	London	Classroom	**€2,915**
18 - 22 October 2027	Barcelona	Classroom	**€2,275**
25 - 29 October 2027	Frankfurt	Classroom	**€2,175**

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Seminar dates

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Date	Location	Format	Fee
4 - 8 October 2027	Kuala lumpur	Classroom	**€2,425**
15 - 19 November 2027	London	Classroom	**€2,915**
22 - 26 November 2027	Barcelona	Classroom	**€2,275**
1 - 5 November 2027	Frankfurt	Classroom	**€2,175**
8 - 12 November 2027	Madrid	Classroom	**€3,400**
27 - 31 December 2027	London	Classroom	**€2,915**
6 - 10 December 2027	Barcelona	Classroom	**€2,275**
13 - 17 December 2027	Frankfurt	Classroom	**€2,175**
20 - 24 December 2027	Munich	Classroom	**€2,425**
21 - 25 December 2026	Online / Live	Online / Live	**€1,625**

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Seminar dates

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Live dates and pricing for Humanitarian Crisis Response and Coordination generated from the course details page.

Date	Location	Format	Fee
7 - 11 December 2026	Online / Live	Online / Live	**€1,625**
14 - 18 December 2026	Online / Live	Online / Live	**€1,625**
4 - 8 January 2027	Online / Live	Online / Live	**€1,625**
11 - 15 January 2027	Online / Live	Online / Live	**€1,625**
18 - 22 January 2027	Online / Live	Online / Live	**€1,625**
25 - 29 January 2027	Online / Live	Online / Live	**€1,625**
8 - 12 February 2027	Online / Live	Online / Live	**€1,625**
15 - 19 February 2027	Online / Live	Online / Live	**€1,625**
22 - 26 February 2027	Online / Live	Online / Live	**€1,625**
1 - 5 February 2027	Online / Live	Online / Live	**€1,625**

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15 - 19 March 2027	Online / Live	Online / Live	**€1,625**
22 - 26 March 2027	Online / Live	Online / Live	**€1,625**
1 - 5 March 2027	Online / Live	Online / Live	**€1,625**
8 - 12 March 2027	Online / Live	Online / Live	**€1,625**
26 - 30 April 2027	Online / Live	Online / Live	**€1,625**
5 - 9 April 2027	Online / Live	Online / Live	**€1,625**
12 - 16 April 2027	Online / Live	Online / Live	**€1,625**
19 - 23 April 2027	Online / Live	Online / Live	**€1,625**
3 - 7 May 2027	Online / Live	Online / Live	**€1,625**
10 - 14 May 2027	Online / Live	Online / Live	**€1,625**

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17 - 21 May 2027	Online / Live	Online / Live	**€1,625**
24 - 28 May 2027	Online / Live	Online / Live	**€1,625**
21 - 25 June 2027	Online / Live	Online / Live	**€1,625**
7 - 11 June 2027	Online / Live	Online / Live	**€1,625**
14 - 18 June 2027	Online / Live	Online / Live	**€1,625**
19 - 23 July 2027	Online / Live	Online / Live	**€1,625**
26 - 30 July 2027	Online / Live	Online / Live	**€1,625**
5 - 9 July 2027	Online / Live	Online / Live	**€1,625**
12 - 16 July 2027	Online / Live	Online / Live	**€1,625**
23 - 27 August 2027	Online / Live	Online / Live	**€1,625**

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2 - 6 August 2027	Online / Live	Online / Live	**€1,625**
9 - 13 August 2027	Online / Live	Online / Live	**€1,625**
16 - 20 August 2027	Online / Live	Online / Live	**€1,625**
20 - 24 September 2027	Online / Live	Online / Live	**€1,625**
6 - 10 September 2027	Online / Live	Online / Live	**€1,625**
13 - 17 September 2027	Online / Live	Online / Live	**€1,625**
11 - 15 October 2027	Online / Live	Online / Live	**€1,625**
18 - 22 October 2027	Online / Live	Online / Live	**€1,625**
25 - 29 October 2027	Online / Live	Online / Live	**€1,625**
4 - 8 October 2027	Online / Live	Online / Live	**€1,625**

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22 - 26 November 2027	Online / Live	Online / Live	**€1,625**
1 - 5 November 2027	Online / Live	Online / Live	**€1,625**
8 - 12 November 2027	Online / Live	Online / Live	**€1,625**
27 - 31 December 2027	Online / Live	Online / Live	**€1,625**
6 - 10 December 2027	Online / Live	Online / Live	**€1,625**
13 - 17 December 2027	Online / Live	Online / Live	**€1,625**
20 - 24 December 2027	Online / Live	Online / Live	**€1,625**