



SECURITY MANAGEMENT | SM-015

Hotel and Hospitality Security

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Course content

Why Attend

Hotels and hospitality venues must keep guests and staff safe while providing a welcoming environment. Threats include theft, fraud, violence, terrorism, fire and reputational incidents.

This Aractech course covers hospitality security risks, security strategy, access control and key management, guest privacy, staff security, events and VIP guests, emergency response and crisis communication. Participants develop a hotel security plan.

Course Methodology

- Hospitality case studies
- Risk workshops
- Scenario exercises
- Group discussions
- Planning

Course Objectives

- Assess hospitality security risks
- Balance security with guest experience
- Manage access control and key systems
- Protect guest privacy and property
- Secure events and VIP stays
- Respond to emergencies and crises

Target Audience

- Hotel security managers
- Hotel general and operations managers

Course content

- Front office managers
- Resort and venue managers

Course outline

Detailed course outline

Day-by-day outline for Hotel and Hospitality Security.

Day 1 - Hospitality Security

- 09:00-09:45 | Risk landscape
- 09:45-10:30 | Security and service balance
- 10:30-11:00 | Legal duties
- 11:00-11:30 | Coffee break
- 11:30-11:45 | Legal duties (continued)
- 11:45-12:30 | Security organisation
- 12:30-14:00 | Exercise: Risk review

Day 2 - Access and Property

- 09:00-09:45 | Access control
- 09:45-10:30 | Key and card management
- 10:30-11:00 | Guest property
- 11:00-11:30 | Coffee break
- 11:30-11:45 | Guest property (continued)
- 11:45-12:30 | Theft prevention
- 12:30-14:00 | Workshop: Access plan

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Day 3 - Guests and Staff

- 09:00-09:45 | Guest privacy
- 09:45-10:30 | Staff vetting
- 10:30-11:00 | Workplace violence
- 11:00-11:30 | Coffee break
- 11:30-11:45 | Workplace violence (continued)
- 11:45-12:30 | Human trafficking awareness
- 12:30-14:00 | Case study: Guest incident

Day 4 - Events and VIPs

- 09:00-09:45 | Event security
- 09:45-10:30 | VIP stays
- 10:30-11:00 | Media
- 11:00-11:30 | Coffee break
- 11:30-11:45 | Media (continued)
- 11:45-12:30 | Coordination
- 12:30-14:00 | Exercise: VIP plan

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Day 5 - Emergencies and Crisis

- 09:00-09:54 | Emergency response
- 09:54-10:48 | Evacuation
- 10:48-11:00 | Crisis communication
- 11:00-11:30 | Coffee break
- 11:30-12:12 | Crisis communication (continued)
- 12:12-13:06 | Recovery
- 13:06-14:00 | Capstone: Hotel security plan

Seminar dates

Available seminar dates

Live dates and pricing for Hotel and Hospitality Security generated from the course details page.

Date	Location	Format	Fee
9 - 13 November 2026	Frankfurt	Classroom	€1,875
14 - 18 December 2026	Barcelona	Classroom	€2,815
18 - 22 January 2027	Barcelona	Classroom	€2,815
15 - 19 February 2027	London	Classroom	€2,315
15 - 19 March 2027	Munich	Classroom	€3,225
19 - 23 April 2027	Barcelona	Classroom	€2,815
17 - 21 May 2027	Paris	Classroom	€3,825
21 - 25 June 2027	Frankfurt	Classroom	€1,875
19 - 23 July 2027	Barcelona	Classroom	€2,815
16 - 20 August 2027	Barcelona	Classroom	€2,815

Seminar dates

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Live dates and pricing for Hotel and Hospitality Security generated from the course details page.

Date	Location	Format	Fee
20 - 24 September 2027	London	Classroom	€2,315
18 - 22 October 2027	Munich	Classroom	€3,225
15 - 19 November 2027	Barcelona	Classroom	€2,815
20 - 24 December 2027	Paris	Classroom	€3,825
9 - 13 November 2026	Online / Live	Online / Live	€1,815
14 - 18 December 2026	Online / Live	Online / Live	€1,815
18 - 22 January 2027	Online / Live	Online / Live	€1,815
15 - 19 February 2027	Online / Live	Online / Live	€1,815
15 - 19 March 2027	Online / Live	Online / Live	€1,815
19 - 23 April 2027	Online / Live	Online / Live	€1,815

Seminar dates

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Date	Location	Format	Fee
17 - 21 May 2027	Online / Live	Online / Live	€1,815
21 - 25 June 2027	Online / Live	Online / Live	€1,815
19 - 23 July 2027	Online / Live	Online / Live	€1,815
16 - 20 August 2027	Online / Live	Online / Live	€1,815
20 - 24 September 2027	Online / Live	Online / Live	€1,815
18 - 22 October 2027	Online / Live	Online / Live	€1,815
15 - 19 November 2027	Online / Live	Online / Live	€1,815
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