



GOVERNMENT AND PUBLIC SECTOR | GPS-010

GovTech and Digital Public Infrastructure

Contact

+31 85 7444446
info@aractech.com
https://aractech.com

Address

Waarderweg 50, 2031PB Haarlem - Netherlands.

Course content

Why Attend

Governments worldwide are building digital public infrastructure such as digital identity, payments, data exchange and shared platforms to deliver services faster and more inclusively. GovTech partnerships with technology firms are reshaping how public services are designed and procured.

This Aractech course explains the components of digital public infrastructure, GovTech ecosystems, interoperability and data exchange, cloud and shared platforms, procurement of digital solutions, cybersecurity and privacy, inclusion and measuring outcomes. Participants design a GovTech initiative roadmap.

Course Methodology

- International case studies
- Design workshops
- Procurement exercises
- Group discussions
- Roadmap development

Course Objectives

- Explain digital public infrastructure and its components
- Understand GovTech ecosystems and partnerships
- Plan interoperability and data exchange
- Procure digital solutions effectively
- Address cybersecurity, privacy and inclusion
- Measure outcomes of digital government initiatives

Course content

Target Audience

- Government digital transformation leaders
- Public sector IT managers
- Policy makers
- GovTech companies and consultants

Course outline

Detailed course outline

Day-by-day outline for GovTech and Digital Public Infrastructure.

Day 1 - Digital Government Landscape

- 09:00-09:39 | Evolution of e-government
- 09:39-10:18 | Digital public infrastructure
- 10:18-10:57 | Global examples
- 10:57-11:00 | Benefits and risks
- 11:00-11:30 | Coffee break
- 11:30-12:05 | Benefits and risks (continued)
- 12:05-12:43 | Maturity models
- 12:43-14:00 | Exercise: Maturity assessment

Day 2 - Core Infrastructure

- 09:00-09:39 | Digital identity
- 09:39-10:18 | Digital payments
- 10:18-10:57 | Data exchange
- 10:57-11:00 | Shared platforms
- 11:00-11:30 | Coffee break
- 11:30-12:05 | Shared platforms (continued)
- 12:05-12:43 | Interoperability standards
- 12:43-14:00 | Workshop: Architecture mapping

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Day 3 - GovTech Ecosystems

- 09:00-09:34 | Start-up partnerships
- 09:34-10:08 | Innovation procurement
- 10:08-10:42 | Open source
- 10:42-11:00 | Vendor management
- 11:00-11:30 | Coffee break
- 11:30-11:46 | Vendor management (continued)
- 11:46-12:53 | Case study: GovTech programme
- 12:53-14:00 | Exercise: Partnership model

Day 4 - Trust and Inclusion

- 09:00-09:39 | Cybersecurity
- 09:39-10:18 | Privacy and data protection
- 10:18-10:57 | Digital inclusion
- 10:57-11:00 | Accessibility
- 11:00-11:30 | Coffee break
- 11:30-12:05 | Accessibility (continued)
- 12:05-12:43 | Public trust
- 12:43-14:00 | Exercise: Risk review

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Day 5 - Delivering Outcomes

- 09:00-09:45 | Programme governance
- 09:45-10:30 | Funding
- 10:30-11:00 | Outcome measurement
- 11:00-11:30 | Coffee break
- 11:30-11:45 | Outcome measurement (continued)
- 11:45-12:30 | Scaling
- 12:30-13:15 | Change management
- 13:15-14:00 | Capstone: GovTech roadmap

Seminar dates

Available seminar dates

Live dates and pricing for GovTech and Digital Public Infrastructure generated from the course details page.

Date	Location	Format	Fee
16 - 20 November 2026	London	Classroom	€2,315
7 - 11 December 2026	Amsterdam	Classroom	€2,830
21 - 25 December 2026	Paris	Classroom	€3,825
11 - 15 January 2027	Munich	Classroom	€3,225
8 - 12 February 2027	London	Classroom	€2,315
8 - 12 March 2027	Kuala Lumpur	Classroom	€1,925
12 - 16 April 2027	London	Classroom	€2,315
10 - 14 May 2027	Barcelona	Classroom	€2,815
14 - 18 June 2027	Munich	Classroom	€3,225
12 - 16 July 2027	Geneva	Classroom	€4,315

Seminar dates

Available seminar dates

Live dates and pricing for GovTech and Digital Public Infrastructure generated from the course details page.

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9 - 13 August 2027	Amsterdam	Classroom	€2,830
13 - 17 September 2027	Paris	Classroom	€3,825
11 - 15 October 2027	Munich	Classroom	€3,225
8 - 12 November 2027	London	Classroom	€2,315
13 - 17 December 2027	Kuala lumpur	Classroom	€1,925
16 - 20 November 2026	Online / Live	Online / Live	€1,815
7 - 11 December 2026	Online / Live	Online / Live	€1,815
21 - 25 December 2026	Online / Live	Online / Live	€1,815
11 - 15 January 2027	Online / Live	Online / Live	€1,815
8 - 12 February 2027	Online / Live	Online / Live	€1,815

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