

PROCUREMENT AND SUPPLY CHAIN MANAGEMENT | PSCM-038

Freight Forwarding and Shipping Operations

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Course content

Why Attend

Freight forwarders and shipping teams coordinate the movement of goods across borders by sea, air and road. Errors in documentation, routing or customs cause delays and costs.

This Aractech course covers international transport modes, freight forwarding services, booking and routing, shipping documentation, containers and cargo handling, customs coordination, freight rates and costs, cargo insurance and claims. Participants manage shipment scenarios.

Course Methodology

- Practical scenarios
- Document exercises
- Case studies
- Group discussions
- Reviews

Course Objectives

- Understand international transport modes
- Explain freight forwarding services
- Book and route shipments efficiently
- Prepare and check shipping documentation
- Coordinate customs clearance
- Manage freight costs, insurance and claims

Target Audience

- Freight forwarders
- Shipping coordinators

Course content

- Import and export staff
- Logistics professionals

Course outline

Detailed course outline

Day-by-day outline for Freight Forwarding and Shipping Operations.

Day 1 - International Transport

- 09:00-09:45 | Sea, air and road freight
- 09:45-10:30 | Multimodal transport
- 10:30-11:00 | Carriers
- 11:00-11:30 | Coffee break
- 11:30-11:45 | Carriers (continued)
- 11:45-12:30 | Incoterms links
- 12:30-14:00 | Exercise: Mode selection

Day 2 - Forwarding Services

- 09:00-09:45 | Forwarder roles
- 09:45-10:30 | Booking
- 10:30-11:00 | Consolidation
- 11:00-11:30 | Coffee break
- 11:30-11:45 | Consolidation (continued)
- 11:45-12:30 | Routing
- 12:30-14:00 | Workshop: Shipment plan

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Day 3 - Documentation

- 09:00-09:45 | Bills of lading
- 09:45-10:30 | Air waybills
- 10:30-11:00 | Commercial documents
- 11:00-11:30 | Coffee break
- 11:30-11:45 | Commercial documents (continued)
- 11:45-12:30 | Dangerous goods
- 12:30-14:00 | Exercise: Document check

Day 4 - Customs and Costs

- 09:00-09:45 | Customs coordination
- 09:45-10:30 | Freight rates
- 10:30-11:00 | Surcharges
- 11:00-11:30 | Coffee break
- 11:30-11:45 | Surcharges (continued)
- 11:45-12:30 | Cost control
- 12:30-14:00 | Case study: Delayed shipment

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Day 5 - Insurance and Claims

- 09:00-09:54 | Cargo insurance
- 09:54-10:48 | Liability
- 10:48-11:00 | Claims
- 11:00-11:30 | Coffee break
- 11:30-12:12 | Claims (continued)
- 12:12-13:06 | Performance
- 13:06-14:00 | Capstone: Shipment management scenario

Seminar dates

Available seminar dates

Live dates and pricing for Freight Forwarding and Shipping Operations generated from the course details page.

Date	Location	Format	Fee
25 - 29 January 2027	Amsterdam	Classroom	€2,830
22 - 26 February 2027	London	Classroom	€2,315
22 - 26 March 2027	Istanbul	Classroom	€1,978
26 - 30 April 2027	Vienna	Classroom	€3,225
24 - 28 May 2027	Barcelona	Classroom	€2,815
28 June - 2 July 2027	Paris	Classroom	€3,825
26 - 30 July 2027	Frankfurt	Classroom	€1,875
23 - 27 August 2027	Barcelona	Classroom	€2,815
27 September - 1 October 2027	Amsterdam	Classroom	€2,830
25 - 29 October 2027	London	Classroom	€2,315

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