



BUSINESS CONTINUITY AND CRISIS MANAGEMENT | BCCM-016

Crisis Decision-Making Simulation Workshop

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Course content

Why Attend

Decisions made in the first hours of a crisis often determine the outcome. Leaders need practice making decisions under time pressure, uncertainty and public scrutiny.

This Aractech course is built around realistic crisis simulations covering decision frameworks, information under uncertainty, prioritisation, ethical dilemmas, stakeholder impacts, communication of decisions and learning from decisions. Participants make decisions in evolving scenarios and receive feedback.

Course Methodology

- Immersive simulations
- Decision exercises
- Debriefs
- Group discussions
- Reflection

Course Objectives

- Apply structured decision frameworks in crises
- Make decisions with incomplete information
- Prioritise competing demands
- Consider ethical and stakeholder impacts
- Communicate decisions clearly
- Learn from decision outcomes

Target Audience

- Senior executives
- Crisis team leaders

Course content

- Operations managers
- Public sector leaders

Course outline

Detailed course outline

Day-by-day outline for Crisis Decision-Making Simulation Workshop.

Day 1 - Crisis Decision-Making

- 09:00-09:45 | Nature of crisis decisions
- 09:45-10:30 | Biases under stress
- 10:30-11:00 | Decision frameworks
- 11:00-11:30 | Coffee break
- 11:30-11:45 | Decision frameworks (continued)
- 11:45-12:30 | Decision logs
- 12:30-14:00 | Exercise: Decision warm-up

Day 2 - Information and Uncertainty

- 09:00-09:45 | Information overload
- 09:45-10:30 | Uncertainty
- 10:30-11:00 | Assumptions
- 11:00-11:30 | Coffee break
- 11:30-11:45 | Assumptions (continued)
- 11:45-12:30 | Scenario thinking
- 12:30-14:00 | Simulation: Scenario one

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Day 3 - Priorities and Dilemmas

- 09:00-09:45 | Prioritisation
- 09:45-10:30 | Trade-offs
- 10:30-11:00 | Ethical dilemmas
- 11:00-11:30 | Coffee break
- 11:30-11:45 | Ethical dilemmas (continued)
- 11:45-12:30 | Stakeholders
- 12:30-14:00 | Simulation: Scenario two

Day 4 - Communicating Decisions

- 09:00-09:45 | Explaining decisions
- 09:45-10:30 | Media
- 10:30-11:00 | Internal communication
- 11:00-11:30 | Coffee break
- 11:30-11:45 | Internal communication (continued)
- 11:45-12:30 | Accountability
- 12:30-14:00 | Simulation: Scenario three

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Day 5 - Learning

- 09:00-09:54 | Debriefing
- 09:54-10:48 | Lessons
- 10:48-11:00 | Personal decision style
- 11:00-11:30 | Coffee break
- 11:30-12:12 | Personal decision style (continued)
- 12:12-13:06 | Team development
- 13:06-14:00 | Capstone: Decision-making plan

Seminar dates

Available seminar dates

Live dates and pricing for Crisis Decision-Making Simulation Workshop generated from the course details page.

Date	Location	Format	Fee
16 - 20 November 2026	Barcelona	Classroom	€2,815
7 - 11 December 2026	Paris	Classroom	€3,825
11 - 15 January 2027	Rome	Classroom	€3,460
8 - 12 February 2027	Kuala Lumpur	Classroom	€1,925
8 - 12 March 2027	Barcelona	Classroom	€2,815
12 - 16 April 2027	London	Classroom	€2,315
10 - 14 May 2027	Munich	Classroom	€3,225
14 - 18 June 2027	Barcelona	Classroom	€2,815
12 - 16 July 2027	Paris	Classroom	€3,825
9 - 13 August 2027	Rome	Classroom	€3,460

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