

CONTRACTS MANAGEMENT | CON-008

Contract Dispute Resolution: Mediation and Arbitration

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Course content

Why Attend

Contract disputes can consume time, money and relationships. Choosing the right dispute resolution approach and preparing well can significantly improve outcomes.

This Aractech course covers dispute prevention, negotiation, mediation, expert determination, adjudication and arbitration, drafting dispute clauses, preparing cases and evidence, and managing disputes commercially. Participants take part in mediation and arbitration simulations.

Course Methodology

- Mediation simulation
- Arbitration walkthrough
- Case studies
- Clause drafting
- Group discussions

Course Objectives

- Prevent and manage disputes early
- Compare dispute resolution methods
- Draft effective dispute resolution clauses
- Prepare for mediation
- Understand arbitration procedures
- Manage disputes commercially and strategically

Target Audience

- Contract and commercial managers
- Legal professionals

Course content

- Project managers
- Claims specialists

Course outline

Detailed course outline

Day-by-day outline for Contract Dispute Resolution: Mediation and Arbitration.

Day 1 - Disputes and Prevention

- 09:00-09:45 | Causes of disputes
- 09:45-10:30 | Prevention
- 10:30-11:00 | Early management
- 11:00-11:30 | Coffee break
- 11:30-11:45 | Early management (continued)
- 11:45-12:30 | Commercial strategy
- 12:30-14:00 | Exercise: Dispute risk review

Day 2 - Negotiation and Mediation

- 09:00-09:45 | Negotiation
- 09:45-10:30 | Mediation process
- 10:30-11:00 | Mediator role
- 11:00-11:30 | Coffee break
- 11:30-11:45 | Mediator role (continued)
- 11:45-12:30 | Preparation
- 12:30-14:00 | Simulation: Mediation

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Day 3 - Other Methods

- 09:00-09:45 | Expert determination
- 09:45-10:30 | Adjudication
- 10:30-11:00 | Dispute boards
- 11:00-11:30 | Coffee break
- 11:30-11:45 | Dispute boards (continued)
- 11:45-12:30 | Choosing methods
- 12:30-14:00 | Workshop: Dispute clause drafting

Day 4 - Arbitration

- 09:00-09:45 | Arbitration agreements
- 09:45-10:30 | Procedure
- 10:30-11:00 | Evidence
- 11:00-11:30 | Coffee break
- 11:30-11:45 | Evidence (continued)
- 11:45-12:30 | Awards and enforcement
- 12:30-14:00 | Case study: International arbitration

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Day 5 - Managing Disputes

- 09:00-09:54 | Costs
- 09:54-10:48 | Settlement
- 10:48-11:00 | Relationships
- 11:00-11:30 | Coffee break
- 11:30-12:12 | Relationships (continued)
- 12:12-13:06 | Lessons learned
- 13:06-14:00 | Capstone: Dispute strategy

Seminar dates

Available seminar dates

Live dates and pricing for Contract Dispute Resolution: Mediation and Arbitration generated from the course details page.

Date	Location	Format	Fee
9 - 13 November 2026	Barcelona	Classroom	€2,815
14 - 18 December 2026	London	Classroom	€2,315
18 - 22 January 2027	Frankfurt	Classroom	€1,875
15 - 19 February 2027	Barcelona	Classroom	€2,815
15 - 19 March 2027	Frankfurt	Classroom	€1,875
19 - 23 April 2027	Rome	Classroom	€3,460
17 - 21 May 2027	Kuala Lumpur	Classroom	€1,925
21 - 25 June 2027	Barcelona	Classroom	€2,815
19 - 23 July 2027	London	Classroom	€2,315
16 - 20 August 2027	Frankfurt	Classroom	€1,875

Seminar dates

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9 - 13 November 2026	Online / Live	Online / Live	€1,815
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