

aractech

Global Learning for Operational Leaders



INTERPERSONAL SKILLS AND SELF DEVELOPMENT

CMI Recognized Certified Team Leader

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Course content

Why Attend

High performance is achieved by those who lead. In today's chaotic management environment, leaders must be able to engage their team and assist them in reaching their goals. This course helps team leaders develop the necessary skills to lead effectively. It includes leadership, communication, goal setting, time management and motivation skills.

Course Methodology

- This course relies on the use of self evaluation exercises aimed at helping participants learn about their preferred styles in leading and communicating with others. The course also features the use of a number of case studies, practical exercises and presentations by participants followed by group discussions.

Course Objectives

- Develop trust and rapport between team members
- Create an effective and empowered team
- Establish a motivating team environment
- Apply strategies for improving team relationships
- Develop strategies for implementing changes within a team

Target Audience

- Managers, supervisors, and team leaders who are responsible for building and maintaining effective teams in the work environment
- Target Competencies
- Relating to others
- Leading others

Course outline

Detailed course outline

Module-by-module outline for CMI Recognized Certified Team Leader.

Module 1 - The team leadership challenge

- 21st century team definition
- On shifting ground: organizations today
- Skills of effective team leaders
- Characteristics of effective team leaders
- Developing leadership skills
- Leadership styles: self analysis

Module 2 - Building a high performance team

- Recipe for successful teams
- The teamwork success formula
- The importance of clear goals
- Decisions by consensus
- Clear roles and work assignments
- From involvement to empowerment

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Module 3 - Inspiring teams to better performance

- Identifying team roles
- The Belbin type indicator
- Aligning individual and team motivators
- The values alignment matrix
- Keys to resolving values conflicts
- The motivating mix

Module 4 - Sustainable strategies for improving team relationships

- Identifying effective communication methods
- Face to face communication
- Team problem solving
- Factors shaping team performance
- Phases of team problem solving
- Tools for making effective team decisions

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Module 5 - The team leader's role in managing change

- Managing change
- Change requires exchange and expanded thinking
- Key factors in successful change
- The change cycle
- The 4 room apartment strategy
- Typical reactions to change

Seminar dates

Available seminar dates

Live dates and pricing for CMI Recognized Certified Team Leader generated from the course details page.

Date	Location	Format	Fee
22 - 26 June 2026	London	Classroom	€2,940
13 - 17 July 2026	Istanbul	Classroom	€1,995
17 - 21 August 2026	Vienna	Classroom	€2,975
21 - 25 September 2026	Barcelona	Classroom	€2,695
19 - 23 October 2026	Paris	Classroom	€3,150
2 - 6 November 2026	Frankfurt	Classroom	€2,275
21 - 25 December 2026	Barcelona	Classroom	€2,695

Live online option

Online delivery is available at €1,250.