



GOVERNMENT AND PUBLIC SECTOR | GPS-029

Civil Protection and Emergency Services Management

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Course content

Why Attend

Civil protection and emergency services protect communities from disasters, major accidents and crises. Effective management requires coordination across agencies, levels of government and communities.

This Aractech course covers civil protection frameworks, hazard and risk assessment, emergency planning, incident command, multi-agency coordination, public warning, resources and logistics, recovery and community resilience. Participants take part in a multi-agency exercise.

Course Methodology

- Case studies
- Planning workshops
- Multi-agency exercise
- Group discussions
- Lessons learned reviews

Course Objectives

- Explain civil protection frameworks and roles
- Assess hazards and community risks
- Develop emergency plans
- Apply incident command and coordination
- Manage public warning and communication
- Plan recovery and build community resilience

Target Audience

- Civil protection officials
- Emergency services managers

Course content

- Municipal emergency planners
- Health and police coordinators

Course outline

Detailed course outline

Day-by-day outline for Civil Protection and Emergency Services Management.

Day 1 - Civil Protection Frameworks

- 09:00-09:45 | Civil protection roles
- 09:45-10:30 | Legal frameworks
- 10:30-11:00 | Levels of government
- 11:00-11:30 | Coffee break
- 11:30-11:45 | Levels of government (continued)
- 11:45-12:30 | International cooperation
- 12:30-14:00 | Exercise: Responsibility mapping

Day 2 - Risk and Planning

- 09:00-09:45 | Hazard assessment
- 09:45-10:30 | Community risk registers
- 10:30-11:00 | Emergency plans
- 11:00-11:30 | Coffee break
- 11:30-11:45 | Emergency plans (continued)
- 11:45-12:30 | Capabilities
- 12:30-14:00 | Workshop: Emergency plan outline

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Day 3 - Command and Coordination

- 09:00-09:45 | Incident command
- 09:45-10:30 | Multi-agency coordination
- 10:30-11:00 | Emergency operations centres
- 11:00-11:30 | Coffee break
- 11:30-11:45 | Emergency operations centres (continued)
- 11:45-12:30 | Information sharing
- 12:30-14:00 | Simulation: Multi-agency exercise

Day 4 - Warning and Logistics

- 09:00-09:45 | Public warning
- 09:45-10:30 | Communication
- 10:30-11:00 | Resources and logistics
- 11:00-11:30 | Coffee break
- 11:30-11:45 | Resources and logistics (continued)
- 11:45-12:30 | Volunteers
- 12:30-14:00 | Case study: Major flood response

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Day 5 - Recovery and Resilience

- 09:00-09:54 | Recovery planning
- 09:54-10:48 | Community resilience
- 10:48-11:00 | Lessons learned
- 11:00-11:30 | Coffee break
- 11:30-12:12 | Lessons learned (continued)
- 12:12-13:06 | Continuous improvement
- 13:06-14:00 | Capstone: Civil protection plan

Seminar dates

Available seminar dates

Live dates and pricing for Civil Protection and Emergency Services Management generated from the course details page.

Date	Location	Format	Fee
9 - 13 November 2026	Amsterdam	Classroom	€2,830
14 - 18 December 2026	London	Classroom	€2,315
18 - 22 January 2027	Paris	Classroom	€3,825
15 - 19 February 2027	Rome	Classroom	€3,460
15 - 19 March 2027	Kuala lumpur	Classroom	€1,925
19 - 23 April 2027	Rome	Classroom	€3,460
17 - 21 May 2027	Munich	Classroom	€3,225
21 - 25 June 2027	Amsterdam	Classroom	€2,830
19 - 23 July 2027	Geneva	Classroom	€4,315
16 - 20 August 2027	Paris	Classroom	€3,825

Seminar dates

Available seminar dates

Live dates and pricing for Civil Protection and Emergency Services Management generated from the course details page.

Date	Location	Format	Fee
20 - 24 September 2027	Rome	Classroom	€3,460
18 - 22 October 2027	Kuala Lumpur	Classroom	€1,925
15 - 19 November 2027	Rome	Classroom	€3,460
20 - 24 December 2027	Munich	Classroom	€3,225
9 - 13 November 2026	Online / Live	Online / Live	€1,815
14 - 18 December 2026	Online / Live	Online / Live	€1,815
18 - 22 January 2027	Online / Live	Online / Live	€1,815
15 - 19 February 2027	Online / Live	Online / Live	€1,815
15 - 19 March 2027	Online / Live	Online / Live	€1,815
19 - 23 April 2027	Online / Live	Online / Live	€1,815

Seminar dates

Available seminar dates

Live dates and pricing for Civil Protection and Emergency Services Management generated from the course details page.

Date	Location	Format	Fee
17 - 21 May 2027	Online / Live	Online / Live	€1,815
21 - 25 June 2027	Online / Live	Online / Live	€1,815
19 - 23 July 2027	Online / Live	Online / Live	€1,815
16 - 20 August 2027	Online / Live	Online / Live	€1,815
20 - 24 September 2027	Online / Live	Online / Live	€1,815
18 - 22 October 2027	Online / Live	Online / Live	€1,815
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