

BUSINESS CONTINUITY AND CRISIS MANAGEMENT | BCCM-011

Business Recovery and Restoration Planning

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Course content

Why Attend

After a disruption, organisations must restore operations, systems, facilities and customer trust. Recovery is often longer and more complex than the initial response.

This Aractech course covers recovery planning, recovery priorities and objectives, workarounds, restoring facilities, technology and supply chains, financial and insurance recovery, people support, communication and returning to normal. Participants develop a recovery plan.

Course Methodology

- Case studies
- Planning workshops
- Scenario exercises
- Group discussions
- Reviews

Course Objectives

- Plan recovery and restoration activities
- Set recovery priorities and objectives
- Use workarounds during recovery
- Restore facilities, technology and supply chains
- Manage financial and insurance recovery
- Support people and communicate during recovery

Target Audience

- Business continuity managers
- Operations managers

Course content

- IT disaster recovery staff
- Facilities managers

Course outline

Detailed course outline

Day-by-day outline for Business Recovery and Restoration Planning.

Day 1 - Recovery Planning

- 09:00-09:45 | Response versus recovery
- 09:45-10:30 | Recovery phases
- 10:30-11:00 | Governance
- 11:00-11:30 | Coffee break
- 11:30-11:45 | Governance (continued)
- 11:45-12:30 | Priorities
- 12:30-14:00 | Exercise: Recovery priorities

Day 2 - Operations and Workarounds

- 09:00-09:45 | Workarounds
- 09:45-10:30 | Alternate sites
- 10:30-11:00 | Staffing
- 11:00-11:30 | Coffee break
- 11:30-11:45 | Staffing (continued)
- 11:45-12:30 | Customers
- 12:30-14:00 | Workshop: Workaround plan

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Day 3 - Facilities, Technology and Supply

- 09:00-09:45 | Facility restoration
- 09:45-10:30 | IT recovery
- 10:30-11:00 | Supply chain recovery
- 11:00-11:30 | Coffee break
- 11:30-11:45 | Supply chain recovery (continued)
- 11:45-12:30 | Data
- 12:30-14:00 | Case study: Factory fire recovery

Day 4 - Finance and People

- 09:00-09:45 | Insurance claims
- 09:45-10:30 | Financial recovery
- 10:30-11:00 | People support
- 11:00-11:30 | Coffee break
- 11:30-11:45 | People support (continued)
- 11:45-12:30 | Wellbeing
- 12:30-14:00 | Exercise: Claim preparation

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Day 5 - Returning to Normal

- 09:00-09:54 | Communication
- 09:54-10:48 | Stand-down
- 10:48-11:00 | Lessons learned
- 11:00-11:30 | Coffee break
- 11:30-12:12 | Lessons learned (continued)
- 12:12-13:06 | Plan updates
- 13:06-14:00 | Capstone: Recovery plan

Seminar dates

Available seminar dates

Live dates and pricing for Business Recovery and Restoration Planning generated from the course details page.

Date	Location	Format	Fee
9 - 13 November 2026	Munich	Classroom	€3,225
14 - 18 December 2026	Kuala lumpur	Classroom	€1,925
18 - 22 January 2027	Frankfurt	Classroom	€1,875
15 - 19 February 2027	Rome	Classroom	€3,460
15 - 19 March 2027	Kuala lumpur	Classroom	€1,925
19 - 23 April 2027	Barcelona	Classroom	€2,815
17 - 21 May 2027	London	Classroom	€2,315
21 - 25 June 2027	Munich	Classroom	€3,225
19 - 23 July 2027	Kuala lumpur	Classroom	€1,925
16 - 20 August 2027	Frankfurt	Classroom	€1,875

Seminar dates

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20 - 24 December 2027	London	Classroom	€2,315
9 - 13 November 2026	Online / Live	Online / Live	€1,815
14 - 18 December 2026	Online / Live	Online / Live	€1,815
18 - 22 January 2027	Online / Live	Online / Live	€1,815
15 - 19 February 2027	Online / Live	Online / Live	€1,815
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19 - 23 July 2027	Online / Live	Online / Live	€1,815
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